

Project Title: Langwith Junction, Sewer
Improvement
Project Ref: A7S/14365

:: Please keep this letter handy until the work is complete ::

Severn Trent Water
Customer Care
PO Box 407
Darlington
DL1 9WD

24 April 2026

Dear Customer

Langwith Junction, Sewer Improvement Works

We're improving the sewer pipe that serves Vaughan Place, Langwith Junction. As the system has aged, this has led to operational issues and ongoing maintenance.

By replacing the pipe, we aim to reduce disruption for customers and create a more reliable and resilient network for the future.

What improvements are being made?

We are installing a new section of gravity sewer in the Langwith Junction area. This will involve carefully excavating a trench between Chatsworth Avenue and Albine Road, installing a new underground pipe, and building several new manholes. Once complete, the new pipe will be connected into the existing sewer network to improve how wastewater is carried away from the area.

How Will This Benefit the Community and why are we doing this?

To improve the performance and reliability of the sewer network

To prevent potential future flooding issues

To ensure the system can meet the needs of the growing community

Important information

- Limited access in some areas while digging work is taking place
- Could experience some construction noise during working hours
- Temporary loss of on-street parking near the work zone
- Construction vehicles operating in the area
- Work will take place 07:30am - 17:00pm Monday to Friday.
- If your driveway is directly affected, we will speak with you beforehand and agree to suitable arrangements.
- Pedestrians will still be able to move through the road closure as the footpath will be open.
- We will have a welfare and storage area on part of the green space on The Basset.

Activity	What's happening	When	What this means for you
Site setup	We'll set up our site, including the compound and deliveries.	15 May 2026	Some noise and extra vehicle movements
Roadworks & traffic management	New sewer pipes and manholes are installed. Road closures, diversions and temporary traffic lights will be in place.	25 May – 18 Aug 2026	Road closures, delays and some construction noise
Phase 1 – Chatsworth Avenue	Chatsworth Avenue will be closed with a signed diversion in place.	25 May – 21 Jun 2026	You'll need to follow the diversion
Phase 2 – Recreation Road junction	Chatsworth Avenue closed. Temporary three-way traffic lights on Recreation Road.	10 Jun – 17 Jun 2026	Possible delays at busy times
Phase 3 – Albine Road	Albine Road closed with a diversion. Temporary lights on Recreation Road.	15 Jun – 28 Jun 2026	Delays and changes to usual routes
Phase 4 – Albine Road	Continued road closure on Albine Road with diversion in place.	15 Jun – 18 Aug 2026	Ongoing diversion required
Reinstatement & landscaping	We'll restore road surfaces, gardens and turf.	10 – 14 Aug 2026	Short-term access restrictions
Site clearance	Our teams leave site and carry out final checks.	15 – 18 Aug 2026	Minimal disruption
Works complete	All works finished.	From 18 Aug 2026	Everything back to normal

Please note dates may change, we'll keep you updated as our work progresses

Bin Collection

If your bin collection is affected during the works, please place your bins in a visible location. Our team will ensure they are moved to an accessible location for collection and returned afterwards.

Bus services

We have informed Stagecoach about this work. Stagecoach should update their webpage with any changes to routes - <https://www.stagecoachbus.com>

Please allow extra time on your journeys due to short diversions.

Thank you for bearing with us

We fully appreciate that it can be a pain to have this work happening near you - but please be assured that we will do everything we can to minimise any disruption.

Will my water supply be affected?

We don't anticipate any disruption to your water or waste services during this work, so if you experience any issues, please contact our 24hr Customer Operations Centre on 0800 783 44 44.

Retail Businesses

If you own or operate a business which receives visiting customers who purchase goods or services from you and our works are affecting your sales income then please contact our Business Loss Team - businessloss@severntrent.co.uk for further advice.

Who can I contact?

- You can get in touch with me on **07484 508246** during normal office hours, 8am-4pm
- Or you can email me on communitycomms@severntrent.co.uk

Yours faithfully,

Lydia Coles, Community Communications Officer
Severn Trent

Location of work

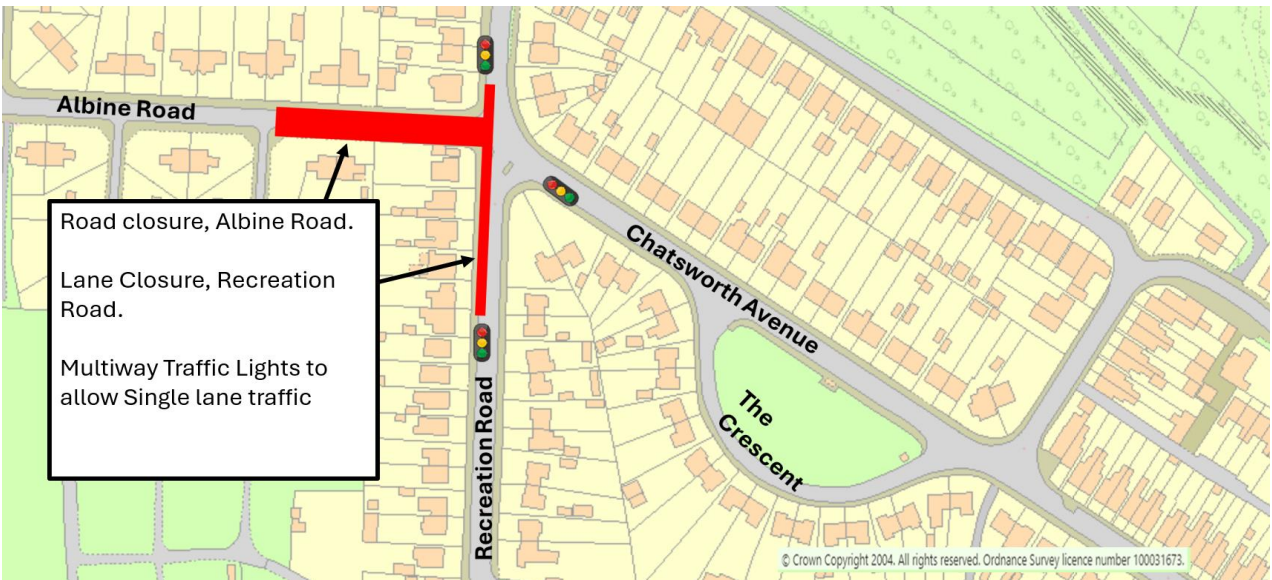
Phase 1



Phase 2



Phase 3



Phase 4

